



## A Letter from the President

Dear United Credit Union Members,

I am thrilled to share some exciting news with you regarding the future of United Credit Union. Over the next six months, our dedicated team will be working tirelessly to implement significant upgrades aimed at enhancing your banking experience.

I want to assure you that throughout this process, our top priority is to ensure a seamless transition with minimal disruption to your services. You will receive regular communications from us detailing the upgrade process and what you can expect. We encourage you to stay informed by visiting the latest news page on our website, [unitedcreditunion.com](https://unitedcreditunion.com).

These upgrades are not only about improving our technology; they are about fortifying the security of your accounts, integrating advanced technological solutions, and ultimately providing you with even better member service. We are committed to making these changes for your benefit.

We recognize that these are transformative times for United Credit Union and for you, our valued member. We appreciate your patience and trust as we embark on this journey together. This upgrade is a crucial step forward for our banking system and our brand. We are genuinely excited about the positive impact it will have on your banking experience.

As we move forward, please know that our dedication to providing you with the highest level of service remains unwavering. We are fully committed to serving you today, tomorrow, and for many years to come. Below you'll find a projected timeline of our updates. We look forward to sharing them with you.

Thank you for your continued support and loyalty to United Credit Union.

Sincerely,

Mario Aguirre  
President/CEO

# BUILDING BETTER TOGETHER

### Mid-April 2024

Roof renovation project will begin at our Pulaski Branch.



### June 28, 2024

#### Branch Closures

We will be permanently closing our Peterson Branch and CTU Branch locations on June 28 at 3:00 pm. The traffic for both locations has notably reduced, and we cannot justify the costs associated with keeping them open. To continue to meet our goal of delivering a better banking experience, we will allocate those funds toward enhancing our digital services.



### Mid-June 2024

Lobby renovation project begins at the Pulaski Branch. Access to the lobby at the Pulaski Branch will be affected.



Please See Our Shared Branching Options Below

### October 2024

#### Banking System Upgrade

- New ease of online account opening.
- Enhancements to our online and mobile banking.
- New bank-by-phone system.

## SHARED BRANCHING

For our Peterson Branch Closing you can utilize:

Chicago Patrolmen's FCU  
5310 N. Harlem Ave. • Chicago, IL 60656

For our CTU Branch Closing you can utilize:

Chicago Patrolmen's FCU  
1407 W. Washington Blvd. • Chicago, IL 60607

# TEACHER APPRECIATION WEEK

Let's honor our incredible teachers for their unwavering dedication and commitment to shaping the future. From May 6–10, we're celebrating these remarkable educators.

Nominate your favorite teacher for a chance to win **\$250.\*** Simply scan the qr code, fill out the form, and share why your teacher deserves this recognition. Let's give them the ultimate thank-you gift!

**START NOW!**

\*Two winners will be chosen at random from the Teacher Appreciation nominations to receive \$250. Nominations must be submitted by 05/03/24. Nominations must be a teacher in Cook County, Illinois. Employees and directors of United Credit Union, and their immediate family members and/or those living in the same household are not eligible to enter. United Credit Union has the right to change the parameters of this promotion at any time. See [unitedcreditunion.com/teacher-appreciation-week](https://unitedcreditunion.com/teacher-appreciation-week) for full details.



## BRANCH CLOSINGS

**Memorial Day**  
Monday, May 27

**Juneteenth**  
Wednesday, June 19

**Independence Day**  
Thursday, July 4

**Staff Training**  
Monday, April 22  
Wednesday, May 22

**Pulaski Branch**  
4444 S. Pulaski Rd.  
Chicago, IL 60632

**Peterson Branch**  
**(PERMANENTLY CLOSING 06/28/24)**  
4747 W. Peterson Ave. Ste 100  
Chicago, IL 60646

**Evergreen Park Branch**  
9148 S. Western Ave.  
Evergreen Park, IL 60805

**Hyde Park Branch**  
1526 E. 55th St.  
Chicago, IL 60615

**Chicago Teacher's Union**  
**(PERMANENTLY CLOSING 06/28/24)**  
1901 W. Carroll Ave. Ste 201A  
Chicago, IL 60612

**UnitedCreditUnion.com**

**Phone: 773-376-6000**

**Routing Number**  
271081502

This credit union is federally insured by NCUA and is an Equal Housing Opportunity Lender.

## NEED A MORTGAGE?



We can help!\*

Scan to learn more!

\*This is not a commitment to lend. All lending products are subject to credit and property approval. Refinancing an existing mortgage loan may cause the total finance charges to be higher over the life of the loan. Additional restrictions may apply. Member First Mortgage, LLC is a partner of United Credit Union. United Credit Union (4444 S. Pulaski Road, Chicago, IL 60632 | 773-376-6000 | NMLS ID: 684375) Member First Mortgage, LLC, a licensed Mortgage Lender/Service (Corporate Office: 616 44<sup>th</sup> Street SE, Grand Rapids, MI 49548 | 616-538-1818 | NMLS ID: 149532). For licensing information, please visit [nmlsconsumeraccess.org](https://nmlsconsumeraccess.org).

## Banking on the Go!

**We know you're busy.**

Sometimes it's nearly impossible to stop by the branch for your banking needs. That's why we make our lending and deposit products available to you through our digital services. Scan the QR codes and bank without missing a beat!

**Get Started!**

Apply for an  
Auto Loan



Open an  
Account

